

ARDEN



CANTEEN SUPERVISOR

Role Description

About Arden Anglican School

Arden is a non-selective Anglican School providing a co-educational, Pre-School to Year 12 education. It seeks to attract, retain, and develop dedicated, highly effective, values-oriented staff for all positions. At Arden, we are committed to providing a positive work environment in which staff are valued and encouraged to develop professionally.

Arden is a Christian community centred on the good news of Jesus Christ. Arden's ethos is of high expectations and a commitment to academic and professional excellence. The School aims to attract and retain the best possible teachers and support staff, who are experts in their field and highly committed to the continuous improvement of their professional practice. The School's focus is to engage staff who have a passion for lifelong learning and believe in each student's unique value. Arden welcomes applications from people of faith who are committed to the Christian aims of the School.

Arden is committed to being a Child Safe organisation. All staff are required to help always maintain a child safe culture, and to act in every child's best interest and to keep them safe from harm. The School has zero tolerance for child abuse.

There is a strong collegial culture of mutual trust and support between staff and school leaders. All levels of governance are committed to embodying the Christian values of the School, and a culture of servant-minded leadership is fostered at all levels.

All staff must be committed to positive and caring relationships because they are important to successful student learning and the high level of family involvement that exists at Arden in all aspects of school life.

Our Vision and Mission

Vision

Arden strives to be an inspiring learning community that engages the mind, nurtures the spirit, and nourishes the body in a caring Christian environment.

Arden graduates are curious, courageous and compassionate men and women with an enduring passion for learning who transform the communities in which they live and work.

Mission

Centred on the Christian faith and finding joy in God, Arden provides an exceptional co-educational learning experience that nurtures the uniqueness of confident, capable global citizens.

Workplace Expectations

Professional Conduct

- Foster supportive positive professional relationships
- Demonstrate a sensitive and compassionate work ethic, underpinned by the Christian values of the School
- Demonstrate a duty of care to staff, students and visitors in relation to their physical and emotional wellbeing
- Undertake and comply with mandatory training and regulatory requirements as determined by the School
- Attend School meetings, as requested, including outside of usual work hours
- Participate in professional learning, as requested, including outside of usual work hours
- Any other duties and activities as required by the School Principal (or delegate)

Work Health & Safety (WHS)

- Participate in the development of a safe and healthy workplace
- Adhere to safe work procedures ensuring ongoing adherence to any instructions given for personal safety and health as well as that of others
- Remain familiar with emergency and evacuation procedures, including the location and use of emergency equipment (e.g. first aid kits, fire blankets)
- Report any injury, hazard or illness immediately in accordance with the School's policies and procedures

Child Safety

- Actively participate in the School's zero tolerance for child abuse and commitment to embedding Child Safety in approaches to daily work tasks and involvement in School approved activities
- Model a commitment to providing, so far as reasonably practicable, an environment in which students feel respected, valued and encouraged to reach their full potential
- Commit to understanding professional boundaries and the nuances of appropriate student and staff interactions in the workplace
- Demonstrate an understanding of the need to report suspected (observed or perceived) abuse, neglect, mistreatment and risk of harm

Privacy

- Commit to understanding the appropriate use, sharing, retention and destruction of personal information in the workplace
- Demonstrate an understanding of the need to report suspected (observed or perceived) data breach/es and misuse of personal information

Role classification

Staff are employed at a classification level and assigned to a role rather than appointed to a position. Staff may be re-assigned to other roles at the same classification over time, in line with organisation priorities and/or personal development plans.

The below is intended to describe the general nature and level of work being performed; it is not intended to be construed as an exhaustive or limiting list of responsibilities and expectations of the position. Any additional daily tasks are as advised by the Line Manager and are not identified in this Role Description.

The responsibilities, expectations and tasks relevant to this role may be varied at the Principal's discretion, to ensure the operational needs of the School are continually being met.

Professional Review

This Role Description in conjunction with any role specific task lists (if applicable) will be relied on as a framework for professional review.

Role	Canteen Supervisor
Campus	Whole School (Epping and Beecroft Campus)
Department	Canteen
Line Manager	Canteen Manager
Direct Reports	Nil
Industrial Instrument	Independent Schools NSW (Professional and Operational Staff) Cooperative Multi-Enterprise Agreement 2025
Hours	16.5 hours per week (Monday, Tuesday, Thursday) (includes 30 minutes unpaid lunch break)
Classification	Operational Services Level 3
Allowance/s	Nil
Role Profile	The Canteen Supervisor has responsibility for assisting with the provision of a variety of nutritious and appealing food and drink options at a reasonable cost to students and staff within the School
Qualifications	<ul style="list-style-type: none"> <input type="checkbox"/> Experience in an educational context with food management and service (desirable) <input type="checkbox"/> Food safety certification or willingness to obtain <input type="checkbox"/> Demonstrated experience managing a team (desirable)
Compliances	<ul style="list-style-type: none"> <input type="checkbox"/> Valid NSW Working with Children Check Certificate <input type="checkbox"/> First Aid [HLTAID012] [HLTAID011] <input type="checkbox"/> CPR [HLTAID009] <input type="checkbox"/> OCG Child Safe eLearning – Keeping Children Safe (or equivalent) <input type="checkbox"/> WHS/Emergency Procedures eLearning (or equivalent)
Skills, Knowledge & Experience	<ul style="list-style-type: none"> <input type="checkbox"/> Experience in an educational context with food management and service (desirable) <input type="checkbox"/> Food safety certification (desirable) <input type="checkbox"/> Demonstrated experience managing a team <input type="checkbox"/> General understanding of food safety requirements <input type="checkbox"/> General knowledge of food preparation and cooking styles <input type="checkbox"/> Ability to mix well with people at all age levels and varying backgrounds <input type="checkbox"/> Ability to work collaboratively and be flexible in working hours, when applicable <input type="checkbox"/> Ability to develop healthy professional relationships with food suppliers <input type="checkbox"/> Ability to establish and maintain effective communication between the Business Manager, staff, volunteers and suppliers <input type="checkbox"/> Sound written and verbal communication skills <input type="checkbox"/> Commitment to model the Christian values in a school environment <input type="checkbox"/> Commitment to comply with relevant food safety and handling obligations
Personal Attributes	<ul style="list-style-type: none"> <input type="checkbox"/> Warm, welcoming and professional manner <input type="checkbox"/> Presents a professional and positive demeanour <input type="checkbox"/> Possesses a strong work ethic <input type="checkbox"/> Operates effectively in a collaborative team environment; establishes a rapport and builds strong relationships <input type="checkbox"/> Strong organisation and time management skills <input type="checkbox"/> Excellent interpersonal skills and demonstrated ability to work both autonomously and collaboratively

Role Function

- Ability to effectively communicate

The Canteen Supervisor, throughout their daily work practice, is expected to:

Staff & Volunteers

- Ensure all food handlers, including volunteers, are confident and competent in the tasks they are asked to do
- Ensure food handlers have knowledge and skills appropriate to the type of food they are receiving, preparing, storing and serving
- Take responsibility for volunteers having a basic understanding of food safety (eg, how to avoid cross contamination, personal hygiene while handling food, temperature control, etc)
- Assist with the co-ordination and management of parent volunteer rosters on a routine basis to give all volunteers adequate notice
- Promote a sense of community and cooperation with students, parents and school staff.

Sales, Food Preparation and Stock Management

- Process and prepare grocery and/or food items for purchase
- Organise and prepare Recess and Lunch orders
- Provide over the counter sales service as required
- Pick up stock, grocery supplies and/or food orders from alternate campuses (if required)
- Assist with the ordering and purchasing of stock and fresh produce
- Adhere to cost price purchasing with preferred suppliers where feasible and possible
- As delegated by the Canteen Manager, research and recommend healthy food offerings
- Undertake ad hoc stock counts
- Assist with the annual stock take for school audit purposes and provide assistance to ensure timely and accurate completion of school audit requirements as required.

Finance & Compliance

- Ensure adherence at all times to safe work health and safety procedures
- Assist with the implementation and maintenance of a food handling and service risk register as appropriate and ensure compliance with risk mitigation strategies and associated policies and procedures
- Assist with ensuring all delivery orders and invoices are checked against quantity and price and are authorised, coded and submitted to the finance department in a timely manner for payment
- As required by the Canteen Manager, follow up with outstanding payments due from students to ensure no outstanding amounts at the end of each term
- Assist with the minimisation of food and stock wastage and loss and provide reporting on outcomes as required
- Assist with the regular review of the pricing, food quality and customer services provided by suppliers
- Assist with the research, development and maintenance of appropriate food management and service policies and procedure across both campuses

- As directed by the Canteen Manager investigate opportunities to improve the service and food offerings of the canteen.

Facilities & Equipment

- Ensure canteen equipment is functioning appropriately and report any issues to the Canteen Manager in a timely manner
- Ensure the canteen is cleaned appropriately on a daily basis

Work Health & Safety (WHS)

All staff are expected to contribute to the effective WHS requirements and operation of the School by, without limitation –

- participating in the development of a safe and healthy workplace
- complying with any instructions given for their own safety and health and that of others
- adhering to safe work procedures
- being familiar with emergency and evacuation procedures including the location and use of emergency equipment (eg, first aid kits, fire blankets)
- reporting any injury, hazard or illness immediately to the Workplace Safety and Compliance Administration Coordinator
- not placing others at risk by any act or omission, or
- not wilfully or recklessly interfering with any safety requirement of the School

Other Duties and Responsibilities (as required)

- Attend School meetings, as requested, including outside of usual work hours
- Attend professional learning events, as requested, including outside of usual work hours
- Any other duties and activities as required by the School Principal (or as delegated)

The above is intended to describe the general nature and level of work being performed; it is not intended to be construed as an exhaustive or limiting list of responsibilities and expectations of the position. The responsibilities and expectations of this position may be varied, at the Principal's discretion, to ensure the operational needs of the School are being met.

The Business Manager and Canteen Manager may direct other duties and assistance with ad hoc projects as required.